

SpeakmanCompany.com

Features & Benefits of Speakman Website

SPEAKMAN
Absolutely the best.

Product Cross Reference Search by Name or Model # [LOGIN](#)

[ABOUT US](#) | [PRODUCTS](#) | [PROFESSIONALS](#) | [RESOURCES](#) | [CONTACT US](#) | [SHOP](#)

SHOWER PRODUCTS

At Speakman we believe the secret to a great day, is a great shower. You deserve to start or end every day with a luxurious bathing experience which energizes your body from head to toe. From forcetful adjustable sprays, relaxing massaging jets, drenching downpour rain, or versatile handheld showers, Speakman has a showerhead to suit any taste.

[VIEW PRODUCT LINE](#)

SHOWER PRODUCTS
FAUCETS & VALVES
SAFETY PRODUCTS
HVAC COOLING SOLUTIONS

SENTINELPRO T/P VALVES | **WATERSENSE PARTNER** | **HOSPITALITY**

Speakman Company is pleased to introduce its latest plumbing innovation, the SentinelPro™ T/P Shower Valve. The SentinelPro™ T/P is a dual element thermostatic and pressure balanced valve which is certified to meet ASSE 1018 at 1.5 gallons per minute. [Learn More](#)

Water conservation is a simple way to make a positive impact on the environment. From Low flow showerheads, shower valves, and faucets to advanced commercial and residential cooling, Speakman produces products to help you be environmentally conscious without the sacrifice of quality, performance, and comfort. [Learn More](#)

For decades Speakman has been selected by the world's largest hospitality outfits to meet their high expectations of excellence. Whether you are looking to provide the best showerhead, protect against scaling with certified, low flow shower valves, offer hands free products for your public restrooms or protect employees exposed to hazardous chemicals, Speakman has the right products. [Learn More](#)

[Home](#) | [Contact](#) | [Shop](#) | [Blog](#) | [Shower](#) | [Faucets & Shower Valves](#) | [Safety](#) | [HVAC Cooling Solutions](#) | [No Lead](#) | [Eco Products](#) | [Hospitality](#) | [Site Map](#) | [Agents](#) | [Customers](#)

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Welcome!

Welcome to the SpeakmanCompany.com tutorial. Through the course of this tutorial you will learn the benefits creating a SpeakmanCompany.com login , our competitor cross reference, online literature ordering system & more.

Benefits of a Customer Log-in

- **Allows access to review orders/order history**
- **View your pricing as you browse the site**
- **Submit orders & RGA requests**
- **Easily order product literature**

How to create a Customer Log-in

1. Begin by clicking on the Log-in button at the top right of SpeakmanCompany.com homepage



2. Once on the log-in page click the blue "click here" link to set-up your account



How to create a Customer Log-in

The screenshot shows the top of the Speakman website. At the top left is the **SPEAKMAN** logo with the tagline "Absolutely the best." To the right are two search boxes: "Product Cross Reference" and "Search by Name or Model #", followed by a blue "LOGIN" button. Below this is a navigation menu with links for "ABOUT US", "PRODUCTS", "PROFESSIONALS", "RESOURCES", "CONTACT US", and "SHOP". A banner below the menu features the "SPEAKMAN COMPANY" logo and three images of bathroom fixtures: a showerhead, a faucet, and a bidet. The main content area is titled "Sign Up" and contains two input fields. The first is labeled "Customer Number:" and has a text box; to its right is the instruction: "Enter your 8 digit customer number. (I.E. 12345601.) If you are unable to locate your customer number on your invoice, please call customer service at 1-800-637-2107." The second is labeled "Customer Zip Code:" and has a text box; to its right is the instruction: "Enter your 5 digit billing zip code." Below these fields is a blue "Next" button. At the bottom of the page is a footer with a list of links: "Home | Contact | Shop | Blog | Shower | Faucets & Shower Valves | Safety | HVAC Cooling Solutions | No Lead | Eco Products | Hospitality | Site Map | Agents | Customers". On the far right of the footer are social media icons for Facebook and Twitter, and the copyright notice "© 2010 Speakman Company. All rights reserved."

3. On the next screen enter your customer number and 5 digit billing zipcode. Your customer number can be found on any Speakman invoice.

How to create a Customer Log-in

SPEAKMAN®
Absolutely the best.

Product Cross Reference Search by Name or Model # [LOGIN](#)

[ABOUT US](#) [PRODUCTS](#) [PROFESSIONALS](#) [RESOURCES](#) [CONTACT US](#) [SHOP](#)

SPEAKMAN COMPANY

[PRODUCTS >>](#)

Sign Up - User Information

Customer:

First Name*:

Last Name*:

E-Mail Address*:

Confirm E-Mail*:

Desired Username*: [Check Availability](#)

Password*:

Confirm Password*:

[Finish](#)

[Home](#) | [Contact](#) | [Shop](#) | [Blog](#) | [Shower](#) | [Faucets & Shower Valves](#) | [Safety](#) | [HVAC Cooling Solutions](#) | [No Lead](#) | [Eco Products](#) | [Hospitality](#) | [Site Map](#) | [Agents](#) | [Customers](#)

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4. The next screen allows you to set-up a custom username and password which you will use to log-in to access the Customer Section of SpeakmanCompany.com. After submitting this information your account is set-up and ready for use!
 1. Please note that the SpeakmanCompany.com username & passwords are case sensitive!


Customer Section Guide: Overview

The screenshot shows the Speakman customer portal interface. At the top left is the **SPEAKMAN** logo with the tagline *Absolutely the best.* To the right are two search boxes: "Product Cross Reference" and "Search by Name or Model #". Further right are "LOGOUT" and "RETURN HOME" buttons. Below this is a navigation bar with buttons for "ABOUT US", "PRODUCTS", "PROFESSIONALS", "RESOURCES", "CONTACT US", and "SHOP". A banner image features the text "SPEAKMAN COMPANY" and images of various faucets. Below the banner is a row of buttons: "Home", "Edit User", "View Orders", "Marketing", "Forms", and "Training". At the bottom left, there is a "Comments:" label, a large text input area, and a "Send" button.

- By clicking the “Home” button you can return to this screen
- “Edit User” - update your profile information such as name, email, address, etc.
- “View Orders” - look at open, shipped, and order history
- “Marketing” - download/order product literature
- “Forms” – submit orders and RGAs
- “Training” – view videos & presentations on Speakman products

Customer Section Guide: View Orders

- Once you click on the “View Orders” button you will be able to access all open and passed orders from the last two years
- Open orders appear on top, by clicking view details, you can see:
 - What was ordered
 - If the item was in/out of stock
 - When the order is expected to ship

SPEAKMAN COMPANY


Home | Edit User | View Orders | Marketing | Forms | Training

Open Orders

Order Number	P.O. Number	Last Updated
6234567	7532830	12/17/2010
6084567	7525457	12/17/2010
6080670	7540145	12/17/2010
6083465	7542363	12/17/2010

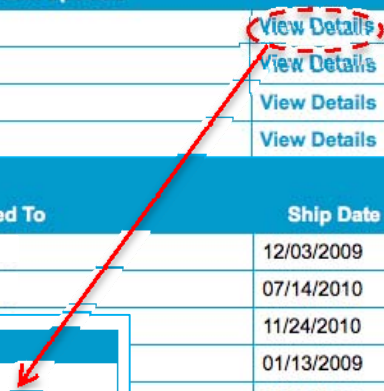
Shipped Orders

Order Number	Invoice Number	PO Number	Shipped To	Ship Date	
478956	547856	2478956	YOUR COMPANY NAME	12/03/2009	View Details
458956	545956	1458956	YOUR COMPANY NAME	07/14/2010	View Details
				11/24/2010	View Details
				01/13/2009	View Details
				01/27/2009	View Details

Order Information

Quote:	
P.O. Number:	1234567

Item Number	On Hand	Backordered	Estimated Shipping Date
VS-122252-PB	1	0	12/03/2010



Customer Section Guide: View Orders

SPEAKMAN COMPANY

Home Edit User **View Orders** Marketing Forms Training

Open Orders

Order Number	P.O. Number	Last Updated	
234567	7532830	12/17/2010	View Details
064567	7525457	12/17/2010	View Details
778670	7540145	12/17/2010	View Details
083465	7542363	12/17/2010	View Details

Shipped Orders

Order Number	Invoice Number	PO Number	Shipped To	Ship Date	
478956	547856	2478956	YOUR COMPANY NAME	12/03/2009	View Details
458956	545956	1458956	YOUR COMPANY NAME	07/14/2010	View Details

Order Information

Order Number: 478956

Invoice Number: 547856

Shipped To: YOUR COMPANY NAME

Shipment ID: 0

Tracking Number: [1Z1999340360097562](#)

Carrier:

Ship Date: 12/03/2009

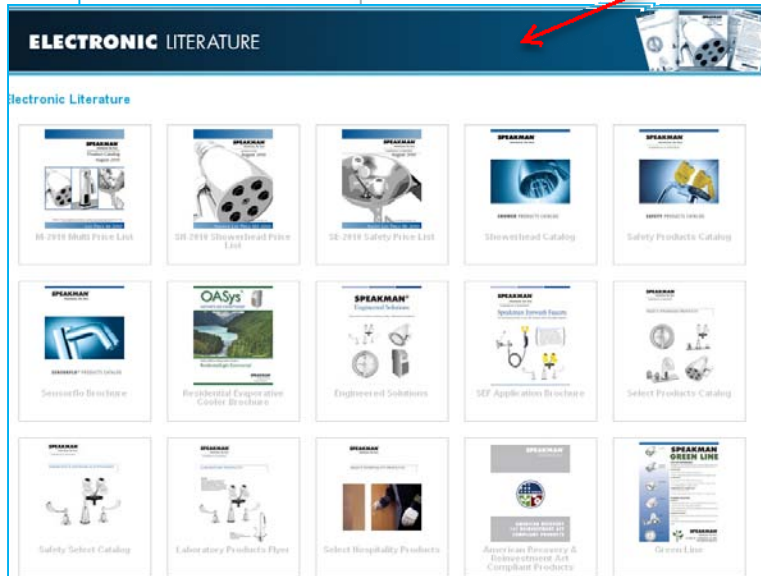
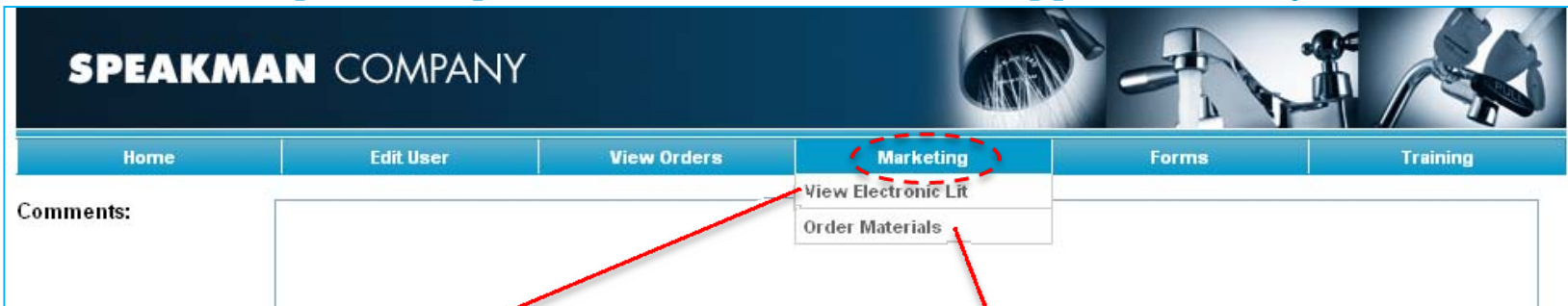
Item Number	Shipped	Backordered
S-2530	0	0

- Shipped Orders appear below open orders, by clicking view details, you can see:

- What was ordered
- When the order shipped
- The orders UPS Tracking # which links to UPS tracking page

Customer Section Guide: Marketing

- Scrolling over the “Marketing” tab gives you two options:
 - View Electronic Lit – this directs you to a page with all Speakman literature pieces which are downloadable PDF files
 - Order Materials – this will direct you to our printing vendor’s website where you can order Speakman product literature & have it shipped direct to you for free.



Customer Section Guide: Ordering Literature

- To begin select the product line you want to order literature from
- To add literature to your cart, select a quantity from the drop-down menu on the right & click “Add To Cart”
 - Note that quantity available will indicate if there is enough of the literature in stock to fill your order.
 - You will still be able to order if inventory is negative.

The screenshot displays the SPEAKMAN website interface. At the top, there is a navigation bar with links for Start, My Cart, Orders, My Library, and My Profile. A search bar is located in the top left, and a 'Start a document' link is in the top right. The main content area is divided into sections: 'Quick Order Products' with buttons for Safety, Plumbing, and Shower; 'What's new' with a list of new literature; and a 'Products' section with a search bar and a list of product categories. The bottom section shows the 'Add To Cart' process for two items: 'Shower Products Catalog (1070-10)' and 'Multi Price List (M-2010)'. Each item has a quantity selector and an 'Add To Cart' button.

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Start My Cart Orders My Library My Profile Welcome, atompson Logout

Products

Start a document Help

Quick Order Products

Quick Order Products

Customizable Literature

International Literature

Promotional Products

Master Administrator

Safety

Plumbing

Shower

What's new

New literature available on this site

- 1086-08 Engineered Solutions Brochure
- 1087-08 Speakman Green Line
- M-2008 Mini Catalog/Multi Price List - includes all 3 product lines! (replaces the GP-3)
- SE-2008 Safety Price List

Start My Cart Orders My Library My Profile

Products

Start a document

Enter desired quantity and click 'Add to Cart' to order products.

Quick Order Products > Shower

Add To Cart

Shower Products Catalog (1070-10) Quantity Available 1076 Qty: 0

Multi Price List (M-2010) Quantity Available -16 Qty: 0

Add To Cart

Customer Section Guide: Ordering Literature


- Once you click “Add to Cart” you will be taken to your shopping cart where you can:
 - Add more literature by clicking the “Continue Shopping” button
 - Check out by clicking “Proceed to Checkout” where you will input your information for shipping

Start My Cart Orders My Library My Profile

Shopping Cart

Items to buy now: click 'Proceed to Checkout' to order the contents of your shopping cart.

[Proceed to Checkout](#) [Continue Shopping](#)

Item	Product	Date Modified	Quantity	Options
 D-SPK-B413C5B2	Shower Products Catalog (1070-10)	12/20/2010 10:50 AM	10	Edit PDF Preview Duplicate Delete Hold

[Proceed to Checkout](#) [Continue Shopping](#)

Customer Section Guide: Ordering Literature

- The navigation menu at the top of the literature ordering system allows you to check the status of orders as well as view past order.
 - Click the “Orders” button to review this information
 - This information can be accessed at any time by logging into SpeakmanCompany.com & going through the order literature process

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Start My Cart **Orders** My Library My Profile Welcome, athompson Logout

Products

Start a document Help

Quick Order Products

Quick Order Products
Customizable Literature
International Literature
Promotional Products
Master Administrator

Safety Plumbing Shower

What's new

New literature available on this site

- 1086-08 Engineered Solutions Brochure
- 1087-08 Speakman Green Line
- M-2008 Mini Catalog/Multi Price List - includes all 3 product lines! (replaces the GP-3)
- SE-2008 Safety Price List
- Flush Valve Brochure

Start My Cart **Orders** My Library My Profile Welcome

Orders

All of your recent and past order submissions can be found here.

View: All Orders

Order	Created	Items	Total Price	Status	Options
G-SPK-753C9E2E	8/17/2010 7:07 AM	Safety Price List (SE-2010) Eye Wash SE-4300 (1094-09)		Completed	Details
G-SPK-8D47405D	6/14/2010 9:01 AM	Safety Price List (SE-2010) Laboratory Products Flyer (1068-10) ADA Slide Bar System Flyer (1069-06)		Completed	Details
G-SPK-7604C8C2	6/7/2010 12:01 PM	Multi Price List (M-2010)		Completed	Details
G-SPK-8CCEC8C2	6/7/2010 11:41 AM	Multi Price List (M-2010)		Completed	Details
G-SPK-A398C8C2	6/7/2010 11:40 AM	Multi Price List (M-2010)		Completed	Details
G-SPK-5C195727	6/7/2010 11:37 AM	Multi Price List (M-2010)		Completed	Details
G-SPK-BC935727	6/7/2010 11:36 AM	Multi Price List (M-2010)		Completed	Details
G-SPK-D3E5727	6/7/2010 11:34 AM	Multi Price List (M-2010)		Completed	Details

Customer Section Guide: Forms

- Scrolling over the “Forms” tab gives you three options:
 - Credit Application – Allows you to submit a form to open an account
 - Return Goods Request – Allows you to complete & submit a Return Goods Application online which is emailed directly to our returns team
 - Order Form allows you to complete & submit an order online which is emailed directly to our order processing team

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Home Edit User View Orders Marketing **Forms** Training

Comments:

Send

Credit Application

Credit Line Requested: [] Date: 12/09/2010

Business Information:

Legal Business Name*: [] Contact*: []
Title: [] Email*: []
Phone(XXX-XXX-XXXX)*: [] Fax(XXX-XXX-XXXX)*: []
Street Address: []
City: [] State: [] Zip: []
Type of Business: Corporation NonProfit Partnership Sole Proprietorship
Status of Practice Business: New Established Number of Years: []
Owner Principal Name*: [] SSN: []
Home Street Address: []
City: [] State: [] Zip: []
Do any unatisfied judgments exist? Yes No If yes, please explain: []
Have you ever filed bankruptcy? Yes No If yes, please explain: []

Speakman Company Return Goods Request Form

Customer Name* [] Date 12/29/2010
Customer Number [] CM Number (for us) []
Contact* [] Email* []
Contact Phone* (XXX-XXX-XXXX) [] Contact Fax* (XXX-XXX-XXXX) []
Invoice Number [] Invoice Date (MM/DD/YYYY) []
PO Number [] CO Number []
Return Materials*

Items	Quantities	Unit Prices
[]	[]	\$ []
[]	[]	\$ []
[]	[]	\$ []
[]	[]	\$ []
[]	[]	\$ []
[]	[]	\$ []
[]	[]	\$ []
[]	[]	\$ []
[]	[]	\$ []
[]	[]	\$ []

Restock % [] %
Reason for the Return* Customer Convenience (subject to restocking charge) Leaking

Order Form

Customer Number*: [] Requested Date: 12/09/2010
Purchase Order Number*: []
Shipping Instructions: []

Customer's Company Name*: [] Contact*: []
Date: 12/09/2010
Street Address: [] State: [] Zip: []
City: [] Email Address*: []
Phone(XXX-XXX-XXXX)*: []
Shipping Name: []
Street Address: []
City: [] State: [] Zip: []
O/C Mark: [] Job Name: []

Quantity [] Item [] Net Price [] [Add Another Item](#)

Customer Section Guide: Training

- Scrolling over the “Training”:
 - By clicking the “Videos” link you are taken to our Speakman Training page where you can find videos & presentations on Speakman Products

SPEAKMAN COMPANY

Home Edit User View Orders Marketing Forms **Training**

Comments:

SPEAKMAN COMPANY

Training Videos
Please select a training video:

Safety

- SE-4000**
SE-4000 video.
- Speakman Company Emergency Equipment Video**
Speakman Company Emergency Equipment video.
- SEF-9000**
SEF-9000 video.
- Emergency Shower & Eyewashes**
Emergency Shower and Eyewashes video.
- Eyesaver Faucets**
Eyesaver Faucets video.
- Portable Eyewash Stations**
Self Contained Eyewash & Accessories
- Dangers of Screw-on Eyewashes**
- SE-4300 - GravityFlo® Portable Eyewash**
- SentinelPro™ T.P Shower Valves**

Plumbing


- Flush Valve**
- Low Lead Info**
Learn more about CA AB1953/SPEAKMAN LOW-LEAD PRODUCTS
- S-9010 - SensorFlo**
Product Overview, Features & Components
- S-9010 Sensor Faucet**

Product Pricing

- Having an account & being logged in to SpeakmanCompany.com allows you to see your net pricing as you browse products
- The site also allows you to check off options and calculate the new price with the options included.

PLUMBING PRODUCTS

FAUCETS & SHOWER VALVE PRODUCTS > DESIGNER SENSOR ACTIVATED FAUCETS - A/C AND BATTERY POWERED > S-9100



S-9100
Battery powered, sensor activated single basin slim gooseneck lavatory faucet. Polished chrome plated with solenoid and two (2) lithium batteries.

List Price: \$452.00
To order this product, please contact your local **sales representative**

Net Price: \$231.88
Option Total: \$5.64
New Price: \$237.52

Documents:

- IOM Sheet
- Spec Sheet

OPTIONS

- GB - 1.5 gpm vandal resistant flow control \$5.64
- TMV - Under-counter thermostatic mixing valve \$99.52
- LF - 2.2 gpm laminar flow control outlet \$4.62
- HTS - 1 hose for tempered water system \$5.64
- HS - Two (2) stainless steel supply hoses 3/8" & 3/8" compression for use with mixers or tee option \$11.29
- FC - 2.0 gpm laminar flow control, plain end spout \$4.62
- BO - 0.5 GPM vandal-resistant flow control outlet \$5.64


Calculate

Pictorial Parts Sheets

- Often customers do not know the part SKU # in order to get a replacement part
- We developed parts sheets with pictures of popular replacement parts to help make ordering easier
- Parts sheets can be found on the electronic literature page as well as each product page

PLUMBING PRODUCTS

FAUCETS & SHOWER VALVE PRODUCTS > CENTERSET LAVATORY FAUCETS > SC-3061



SC-3061
Polished chrome plated Commander 4" centerset lavatory faucet with 1/4 turn ceramic cartridges and cross handles with color-coded indexes.

List Price: \$155.00
To order this product, please contact your local [sales representative](#)

Net Price: \$79.52

Documents:

- IOM Sheet
- Spec Sheet
- Parts PDF
- CAD File

OPTIONS

- GB - 1.5 gpm vandal-resistant flow control \$5.64
- VR - Vandal-resistant 2.2 aerated flow control outlet \$9.12
- MI - Metal index (not available on reverse handles) \$2.57
- LF - 2.2 gpm laminar flow control outlet \$4.62
- LD - Less drain \$-12.31
- BO - 0.5 GPM vandal-resistant flow control outlet \$5.64

Calculate


PLUMBING REPAIR PARTS

SPEAKMAN
Absolutely the best.
P.O. BOX 191 | WILMINGTON, DE 19899
www.speakmancompany.com

COMMANDER CENTERSET & KITCHEN FAUCETS

Part #	Price	Product Description
RG18-0228-PC-P	\$ 79.00	Kitchen deck spout SC-5749 & SC-5773
RP002-0141-PC	\$ 4.40	Centerset or service sink collar for stem
RP004-0314	\$ 14.40	Fluted crystal - acrylic
RP004-0316-PC	\$ 26.30	4" wrist blade repair kit
RP004-0317-PC	\$ 39.40	4" wrist blade repair kit
RP004-0320-PC	\$ 12.60	Lever handle kit - zinc
RP004-0374-PC	\$ 31.40	Wing handle with index & screw
RP005-0332	\$ 23.30	Short perfect valve - red - cc
RP005-0333	\$ 23.30	Short perfect valve - blue - cc
RP005-0603	\$ 22.30	Shabby perfect valve - red - cc
RP005-0604	\$ 22.30	Shabby perfect valve - blue - cc
RP005-0674-PC	\$ 4.40	2.2 gpm flow control vandal resistant - 13/16 - 27
RP005-0732-PC	\$ 15.80	2.2 gpm flow outlet vandal resistant - 13/16 - 27
RP005-0733-PC	\$ 24.20	0.5 gpm back outlet vandal resistant - 13/16 - 27
RP005-0734-PC	\$ 27.90	2.2 gpm laminar - vandal resistant
RP005-0792-PC	\$ 13.10	2.2 gpm laminar outlet - goose-neck spouts - 13/16 - 27
RP005-0837-PC	\$ 13.60	1.5 gpm aerator anti-film - 13/16 - 27
RP018-0232-PC	\$ 37.50	Standard centerset 3 1/2" goose-neck assembly
RP041-0285	\$ 4.90	Hot & cold indexes plus screws
RP045-0015	\$ 4.00	Perfect valve seal kit

IMAGES



Product Cross Reference

- Allows you to search using a competitor model number to find Speakman functional equivalents

SPEAKMAN
Absolutely the best.

Search by Name or Model #

ABOUT US | PRODUCTS | PROFESSIONALS | RESOURCES | CONTACT US | SHOP

SAFETY PRODUCTS

In 1939 Speakman introduced the first emergency shower for use in an industrial safety environment. Since then Speakman has added unique features such as aerated eyewashes and impeller action showerheads. As an innovative leader in the industrial safety market, Speakman continues to help facilities meet OSHA requirements with durable and reliable emergency showers and eyewashes.

[VIEW PRODUCT LINE](#)

SENTINELPRO T/P VALVES

Speakman Company is pleased to introduce its latest plumbing innovation, the SentinelPro™ T/P Shower Valve. The SentinelPro™ T/P is a dual element thermostatic and pressure balanced valve which is certified to meet ASSE 1016 at 1.5 gallons per minute. [Learn More](#)

WATERSENSE PARTNER

Water conservation is a simple way to make a positive impact on the environment. From low flow showerheads, shower valves, and faucets to advanced commercial and residential cooling, Speakman produces products to help you be environmentally conscious without the sacrifice of quality, performance, and comfort. [Learn More](#)

HOSPITALITY

For decades Speakman has been selected by the world's largest hospitality outfits to meet their high expectations of excellence. Whether you are looking to provide the best showerhead, protect against scalding with certified, low flow shower valves, offer hands free products for your public restrooms or

[Home](#) | [Contact](#) | [Shop](#) | [Blog](#) | [Shower](#) | [Faucets & Shower Valves](#) | [Safety](#) | [HVAC Cooling Solutions](#) | [No Lead](#) | [Eco Products](#)

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- Clicking the found competitor model numbers takes you to a page with the Speakman equivalent & an image of our product

SPEAKMAN COMPANY

Bradley S19-300B

Speakman item number **SE-7000** is the equivalent to Bradley item number S19-300B

Product Specifications

Freeze protected safety shower and eye/face wash combination unit, floor mounted, meets Class 1, Division 2 electrical requirements.

--For base product description go to **SE-7000**

[<< Back to results](#)

DISCLAIMER

Speakman Company has taken precautions to assure the accuracy of the information in this cross reference. This information is based on other manufacturer's published specifications. We recommend that you carefully compare your specification with our suggested equals and approve before purchasing. For those numbers or manufacturers that not appear in this cross reference, email or call Customer Service at 800-537-2107. For additional options and for details of the products being suggested, please refer to our specification sheets. Speakman is not liable for changes to or differences between products from other manufacturers. Information in this cross reference may be changed or updated without notice.

Help!

- Help with the Speakman website can be obtained by contacting our customer service team
 - Customerservice@SpeakmanCompany.com
 - 1-800-537-2107